

CALLTOWER'S CISCO SOLUTION



Product Feature Summary	UC Virtual w/ Voicemail	Basic Phone User	UC Remote Seat Additional	UC Seat w/ Voicemail
Cisco Unified Communications Manager	✓	✓	✓	✓
End User/Admin Portal Login	✓		✓	✓
Voicemail	✓		✓	✓
Voice to Text Translation	✓		✓	✓
Call Hold		✓	✓	✓
Personal Speed Dials		✓	✓	✓
Call Forwarding	✓	✓	✓	✓
Transfer			✓	✓
Find-Me-Follow-Me			✓	✓
Call Forking/Simultaneous Ring	✓	✓	✓	✓
DID	✓	✓	✓	✓
Direct to Voicemail (DVM)	✓			✓
Dial by Extension	✓	✓	✓	✓
911 Service		✓	✓	✓
Ad Hoc Conferencing		✓	✓	✓
Meet Me Conferencing		✓	✓	✓
Reservationless Conferencing			✓	✓
Shared Lines			✓	✓
Roll Over Lines			✓	✓
Unified Messaging to CallTower Hosted Email	✓		✓	✓
Hunt Groups		✓	✓	✓
Physical Phone		✓	✓	✓
Call Park		✓	✓	✓
National Minute Bundles	✓	✓	✓	✓
International Calling		✓	✓	✓
Video (specific phone models)		✓	✓	✓
Auto Attendants	✓		✓	✓
Auto Name Recognition	✓		✓	✓
Custom Music on Hold		✓	✓	✓
Corporate Speed Dials		✓	✓	✓
Paging Groups		✓	✓	✓
Call Pickup/Pickup Groups		✓	✓	✓
Softphone			✓	✓
Efax Service (inbound only)	✓		✓	✓
Call Delivery +		✓	✓	✓
Guaranteed Quality of Service (with CallTower managed circuits)		✓		✓
LiveOps Contact Center	✓		✓	✓
Integration with Microsoft Lync 2013	✓			✓
Remote Connectivity Solution		✓	✓	✓
Analog Connectivity (integrated with faxing, door systems, overhead paging)		✓	✓	✓
Sprint Mobile Integration (SMI)			✓	✓
Cisco Jabber*	✓		✓	✓

*New customers can add Cisco Jabber to the following seats: UC Virtual w/ Voicemail, UC Remote Seat Additional and UC Seat w/ Voicemail. Contact Sales for pricing.



Phone Compatibility



Cisco 7945G



Cisco 7965G



Cisco 7975G



Cisco 7925



Cisco 7821



Cisco 7841



Cisco 8831



Cisco 8811



Cisco 8841



Cisco 8851



Cisco 8861



Cisco 8941



Cisco 9951



Cisco 9971



Jabra Motion UC



Plantronics SupraPlus
HW251N



Plantronic Savi 440

**For additional supported models, contact your sales representative