

HOSTED SKYPE FOR BUSINESS



Summary Product Feature (Detailed Information Provided in Product Guide)	Standard	Enterprise	Standard + Voice	Standard + Voice with Unified Messaging	Enterprise + Voice
Skype4B Desktop	✓	✓	✓	✓	✓
Instant Messaging	✓	✓	✓	✓	✓
PC to PC Calls	✓	✓	✓	✓	✓
Presence	✓	✓	✓	✓	✓
Outlook Calendar & Contact Integration with Exchange or Office 365	✓	✓	✓	✓	✓
Click to Dial from Office 365/Outlook	✓	✓	✓	✓	✓
Video Ability to Join Meetings	✓	✓	✓	✓	✓
Mobile Client (IM, Presence, Skype4B Audio/Video)	✓	✓	✓	✓	✓
Mobile Client (Full Calling Ability Functionality)			✓	✓	✓
Soft Phone			✓	✓	✓
Physical, Network Phone			✓	✓	✓
Ability to join Skype4B Conference Meetings	✓	✓	✓	✓	✓
Direct Inward Dial (DID) Number			✓	✓	✓
Skype4B to/from PSTN (External) Calling			✓	✓	✓
Voicemail Options			✓	✓	✓
911 Services			✓	✓	✓
Auto Attendant			✓	✓	✓
Call Forward, Transfer			✓	✓	✓
Customer Music On Hold			✓	✓	✓
Conference Organizer with 25+ Participants		✓			✓
Schedule and Host Skype4B Conferences		✓			✓
Recording of Skype4B Calls and Conferences		✓			✓
Desktop Sharing		✓			✓
Application and White Board Sharing		✓			✓
Speech to Text Transcription				✓	✓
Auto Name Recognition from Auto Attendant				✓	✓
Integration with Personal Contacts when Notified of Messages or Calls				✓	✓

Additional Products Provided by CallTower

Full Suite of Hosted Cisco CallManager, including Cisco solutions integrated with Skype4B
 Integrated Contact Center for Skype4B and Cisco Offerings
 Robust Provisioning and Control Panel for All CallTower Products, Web and Mobile Based
 Network Assessments and Implementation Services
 Equipment Procurement, Rental and Deployment
 24X7, US Domestic Support

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Phone Compatibility



Polycom CX300



Polycom CX600



Polycom VVX310



Polycom VVX410



Polycom VVX500



Polycom VVX600



Polycom CX3000 Conference
Phone
(Requires CT Enterprise Plus Voice)



Plantronics Blackwire
C-310M/320M



Plantronics Blackwire
C-510M/520M



Plantronics Blackwire
C-710M/720M



Plantronics Savi 440M



Plantronics 740M/745M



Plantronics H-251N



Plantronics H-261N



Plantronics H-251



Plantronics H-261



Plantronics Calisto P620-M



Plantronics Calisto P800



Plantronics Voyager Legend UC