

Cloud Business Phone System With Managed Connectivity

Pre-configured, shipped, and installed by professional technicians, AireSpring's AirePBX cloud phone system delivers professional communications capabilities with enterprise class features, all while significantly reducing your communication costs. AirePBX is more than just another cloud phone system; it provides true Unified Communications with powerful advanced features that let you communicate and collaborate from anywhere.

End-to-End Quality of Service (QoS)

While many cloud phone solutions leave you with no choice but to rely on the public internet, AirePBX offers fully managed connectivity over AireSpring's owned and operated nationwide advanced IP network. Receive consistent voice quality with end-to-end Quality of Service (QoS) and 24/7 network monitoring.

Professional On-Site Installation

AireSpring pre-configures your equipment and dispatches a trained technician to perform professional on-site installation and testing of IP phones, routers and switches to ensure that your communications system works perfectly.

Work From Anywhere

With AirePBX, you can work from your desk phone, smartphone, tablet, desktop computer, or laptop. Seamlessly switch between your office and mobile devices during live calls for ultimate unrestricted mobility.

24/7/365 Maintenance

With the AirePBX Cloud Phone System with managed connectivity, our Network Operations Team (NOC) monitors and manages your traffic 24 hours a day, 365 days a year. We work to ensure that any potential issues on your network are pre-emptively identified and addressed before they affect your communications.



Strengthen your support and sales departments with AirePBX Call Center.

Features

Real Time Wallboard. Display real-time statistics on any monitor or TV so that your sales and support teams can keep track of productivity.

Monitor, Whisper, Barge. Proactively engage agent calls and maintain high quality customer service standards from the seat of your desk.

MLHGs and Business Groups. Expanded Multi Line Hunt Group (MLHG) functionality makes call routing easy.

Ad-Hoc & Scheduled Reports. Automatically generated reports lets managers and executives make data-driven decisions.

Automatic Call Recording. Automatically record and save all of your calls.

Call Disposition and Agent Activity Codes. Create custom codes to indicate agent activity and call disposition.

Benefits

The wallboard pushes your support agents to manage incoming calls and your sales agents to make more outgoing dials.

Use the whisper feature to coach sales people to a big close or help train rookie customer service representatives.

MLHGS allow you to organize your support team into specialized groups focusing on specific issues such as billing, shipping, or account management.

Deliver real statistics to upper management to justify budgetary and staffing requests.

Use recordings to train coach agents or to review information from previous interactions.

Disposition codes help you track the progress of outbound sales calls and improve your record for customer service interactions.



We offer two product packages designed for your distinct business needs, AirePBX *Business* and AirePBX *Enterprise*.

AirePBX *Business*

AirePBX Business contains everything you need in a hosted PBX solution, providing your office with consistent, high-quality communications at a competitive price.

AirePBX *Enterprise*

AirePBX Enterprise is built for businesses where employees need to be able to make and receive calls from anywhere, anytime. The Accession Mobile client allows for mobile productivity and a dynamic communications environment.

Built for unique communications goals, each package is bundled with sophisticated features.

	AirePBX <i>Business</i>	AirePBX <i>Enterprise</i>
Multi Level Auto Attendant	●	●
Click to Dial	●	●
Inbound ACD	●	●
Call Back & Web Click to Call	●	●
Unified Visual Voicemail	●	●
Conference Calling	●	●
Ring to All Devices	●	●
Re-Direct Calls to Mobile & Desktop	●	●
Find Me/ Follow Me	●	●
AireSpring Online Portal	●	●
HD Voice	●	●
Outlook Integration	●	●
Multi-Line Hunt Groups	●	●
Inbound/Outbound Caller ID	●	●
Call Forwarding	●	●
Blind/Attended Transfer		●
Internet Fax Number		●
Team Presence		●
Live Call Transfer		●
Video Calling		●
Office Chat		●
Hosted Soft Phone		●

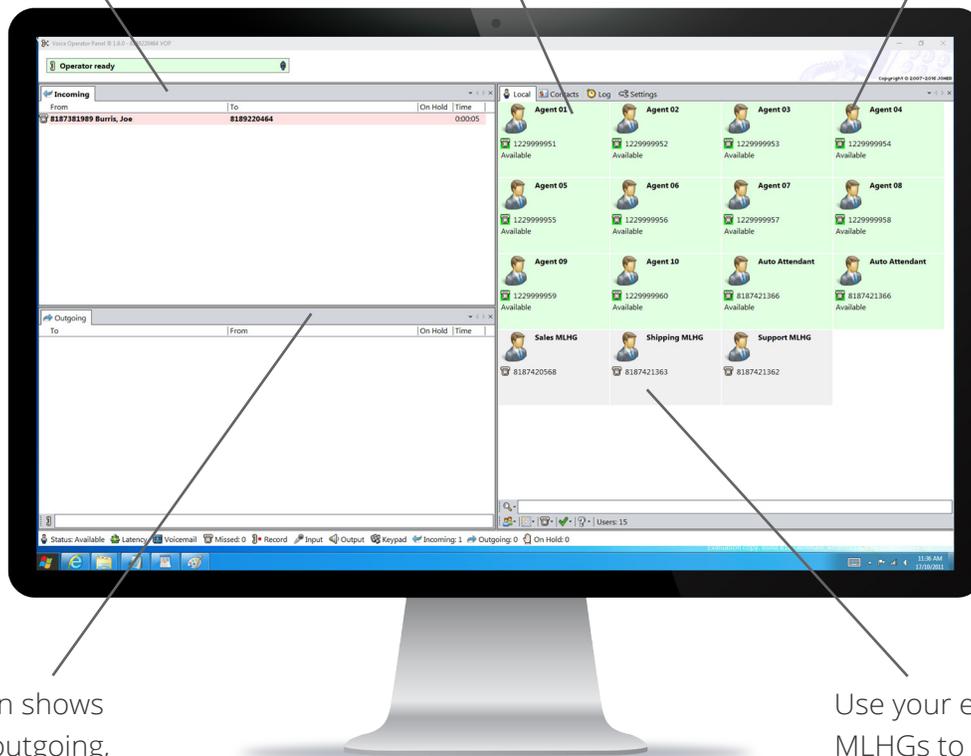
Make your receptionist unstoppable with the AirePBX Reception Portal.

Receptionist Portal eliminates the hassle of using a physical sidecar to transfer, route, and organize calls in the office. Using a simple, click and drag interface you can assign calls to agents or specific queues. From a single screen, the receptionist gains a bird's eye view of all office phone activity. The AirePBX Receptionist portal is also fully SIP compliant and will work with any softswitch, IP PBX or SIP proxy.

Use the receptionist dashboard to route incoming calls and monitor calling activity.

Instant messaging capabilities allows for seamless attended transfers to agents.

Transfer calls to specific agents simply by dragging and dropping.



A single screen shows all incoming, outgoing, and live phone calls.

Use your existing AirePBX MLHGs to route incoming calls to a queue.

Polycom® VVX® 400 Series of Business Media Phones

A color mid-range business media phone for today's office workers and call attendants delivering crystal clear communications

BENEFITS

- Improve productivity for office staff and knowledge worker's via an intuitive larger, color display and easy to use line appearances
- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice™
- Reduced deployment and maintenance costs—the Polycom Zero Touch Provisioning and web based configuration tool makes the VVX 400 simple to deploy, easy to administer, upgrade, and maintain
- Leverage previous IT infrastructure investments—deploy VVX 400 business media phones on your existing network without needing to upgrade your call control platform
- Easily integrate with third-party UC and productivity applications for broad, standards-based, open APIs



Jerome Plummer
561-247-5448



The Polycom® WX® 400 is an expandable color business media phone that delivers crystal clear communications enhanced collaboration and personal productivity.

Simplicity and ease of use

The VVX 400 phone brings high-quality, cost effective solution to front line staff handling moderate volume of calls through advanced UC telephony features. The intuitive color user interface of the WX 400 makes navigation easy and requires minimal training.

Unsurpassed voice quality and clarity

The VVX 400 delivers breakthrough Polycom® HD Voice™ quality for life-like conversations, while minimizing fatigue making calls more efficient and productive.

Maximize productivity

Give your front line staff the best experience with this high quality twelve line color business media phone. The WX 400 improves personal productivity by complementing the workplace applications on the computer. Users can view and manage their Microsoft Exchange Calendars, receive meeting reminders and alerts, access the corporate directory and Instant Messaging/presence status right on their phone display, even while waiting for their PC to boot. They can also extend their PC's desktop to include the VVX 400 phone's screen for mouse/keyboard navigation and interaction.

Best-in-class deployment and administration

The WX 400 phone is easy to deploy and simple to manage. Using an enterprise-grade, web-based, configuration method allows administrators to easily provision and maintain even a small number of phones throughout the entire organization.

Customizable and expandable

The VVX 400 phone provides personalized information at a glance, through built-in web applications and custom backgrounds. The VVX 400 phone also comes ready for future expansion modules as your users' need and business grows.

Market-leading open standards interoperability

Designed for enhanced interoperability, the VVX 400 leverages and complements the other existing IT investments in your business. With the broadest call server interoperability in the industry, the Polycom VVX 400 mid-range business media phone can become the flexible and future-proof foundation for any organization's unified communications strategy.

All users of AirePBX enjoy the benefits of the Airespring Advantage.

White Glove Service

AireSpring pre-configures and ships equipment directly to your customer's location and dispatches a trained technician to perform professional on-site installation and testing of IP phones, routers and switches to ensure that your communications system works perfectly.

Eliminate Finger Pointing Between Providers

By having all services delivered by a single vendor on a fully managed network, you avoid the finger pointing and blame game that occurs when you have cloud communications services delivered by a different vendor than your connectivity. (With AireSpring Managed Connectivity)

Largest Available Coverage

From Somerset, CA to Madill, OK to Moravian Falls, NC to New York City, we cover more locations than anyone else on our network with the largest combined footprint. We have local numbers available in over 198 countries worldwide.

Reliable and Diversified Network

AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, allowing you to ensure business continuity.

Free Advanced IP Desk Phones

Why pay for phones when you can get them for free? AireSpring includes FREE next generation IP business phones with a 3 year contract. We also have plenty of upgrades, including video or touch screen phones, to keep every business satisfied.

Escalation List Up to Our CEO

We stand behind our service 100%! In fact, we're so committed to ensuring complete satisfaction that we provide all of our customers with an escalation list giving you access to our executive management all the way up to our CEO.



AireSpring has received numerous industry awards for "Product of the Year," "Best Telecom Deal," "Members Choice Top Reseller," "Best in Show," and "Top Channel Program."

Contact Jerome Plummer 561-247-5448 or email jerome@businessclasssolutions.net
www.airespring.com

