

AireSpring Product Overview

AireSpring's award-winning product line provides fully managed, end-to-end, next-generation solutions, including SD-WAN, AirePBX Cloud Phone System, SIP Trunking, and Dedicated Internet. Services are delivered over AireSpring's revolutionary nationwide MPLS Mesh network, providing customers with a fully integrated single vendor solution. We combine the best rates and support, the broadest nationwide service footprint, one point of contact and one easy-to-read bill with a broad range of underlying service providers.

Cloud & Voice Communications

AIREPBX™ CLOUD PHONE SYSTEM

- Professional communications with enterprise class features
- Seamlessly switch calls between desktop phone, PC, and tablet
- Free advanced IP desk phones and free installation
- Multi-level auto attendant
- Local calling included, unlimited long distance option available

AIRECONTACT CLOUD CONTACT CENTER

- Inbound/outbound and blended call center options
- Dynamic scripting
- Robust reporting and real-time metrics
- Advanced calling features
- Omni-channel communications

LONG DISTANCE VOICE

- Get low cost SIP or dedicated connection using your current phone system
- Uses AireSpring's private managed IP network
- Robust support for call center traffic and high CPS (Calls Per Second) calling patterns
- Most cost effective rates
- Rapid activation, often within 48 hours
- DS-3 supported
- Supports G.711, G.729 codecs

LOCAL SIP TRUNKING

- Uses AireSpring's private managed IP network
- Replace TDM with easy local VoIP service and save
- Free local and inter-office calling included
- Multiple local phone number options included both nationwide and internationally
- Full features, including E911 and 411 directory assistance

Managed Network Services

MANAGED CONNECTIVITY

- End-to-end, fully managed network
- Geo-redundant Diversity
- Stable communications and technical support costs
- 24/7/365 Monitoring and Support

MPLS MESH

- Lowest rates across over 14 carrier networks
- Largest national footprint
- Reliable, efficient, and scalable
- End-to-End traffic prioritization for comprehensive QoS
- Customizable solutions, including multiple network failover options

SD-WAN

- Enhanced internet connections via low, cost public broadband
- Flexible, centralized WAN management
- Cloud delivered application, fully pre-configured and installed
- Compatible with all connectivity types (internet, MPLS, LTE, etc.)

ETHERNET PRIVATE NETWORKING

- Secure point-to-point connectivity
- Reduced cost option
- Full customer management

DEDICATED INTERNET ACCESS

- Offering data speeds from DS-1 through Gigabit Ethernet over fiber
- Symmetrical access and SLAs
- Bonded DIA up to 12.0 Mbps
- Managed routers available

AIRENMS NETWORK MONITORING SERVICE

- 24/7/365 real-time monitoring by the AireSpring Network Operations Center (NOC)
- Tickets pro-actively opened on behalf of customers in the event of a network alert
- Full system access via web browser
- Real-time data and records
- Free with AireSpring Managed Connectivity

MANAGED FIREWALL SECURITY SERVICE

- Configuration, updates, and 24/7/365 monitoring by SonicWALL certified engineers
- Unified Threat Management blocks viruses, Trojans, worms, rootkits and zero-day malware at the gateway
- Screen unwanted traffic to block botnets, and cyber criminals, and mitigate DDoS attacks
- Fully manage and limit employee web use
- Real-time SSI-DPI

Disaster Recovery

MANAGED FAILOVER

- Automatic routing and issue detection
- Uses AireSpring's 24/7 network monitoring service
- Failover configurations for voice, MPLS, and routers
- Diversified connectivity options: Ethernet, EOC, TDM, Cable, DSL, and Wireless

WIRELESS INTERNET CONNECTIVITY

- 4G LTE Wireless powered by AT&T
- Cradlepoint Cellular Enabled Modem/Router
- 24/7 Monitoring with AireNMS
- Provides quick connectivity for hard to wire sites and serves as a failover option

The AireSpring Advantage™

Reliable and Diversified Network

AireSpring's geo-redundant network provides true network diversity and supports disaster recovery options, allowing you to ensure business continuity.

Largest Available Coverage

From Somerset, CA to Madiill, OK to Moravian Falls, NC to New York City, we cover more locations than anyone else on our network with the largest combined North American MPLS footprint.

Online Access via our AireCare™ Customer Portal

Our advanced online billing reporting portal provides 24/7 access to your billing and service details.

Eliminate Finger Pointing Between Providers

All services are delivered by a single vendor on a fully managed network, allowing you to avoid the finger pointing that can occur when multiple vendors are involved.

Escalation List Up to Our CEO

We stand behind our services 100 percent! We're so committed to ensuring complete satisfaction that we provide all our customers with an escalation list giving you access all the way up to our CEO.

Personalized Service

AireSpring delivers outstanding customer service, featuring one bill and a single point of contact for all your service needs.

Unique MESH Architecture

We merge more than 14 top tier carriers to provide a resilient, high performance network that offers the lowest cost access for each location.

Experience and Stability

AireSpring is an established name in the industry that you can count on for your communications. We've been around for over 14 years as a profitable and debt-free company and currently process over 1 billion calls per month on our carrier-grade network.

Fully Managed Network with QoS

Our fully managed, owned and operated IP network with end-to-end QoS provides exceptional voice quality. Multi-carrier and multi-network redundancy delivers maximum security and uptime (available with AireSpring Managed Connectivity)

Free On-Premises Enterprise-Grade Router/Gateway

We provide a fully managed, enterprise-grade router/gateway to manage VoIP and Data traffic, which comes standard with AireSpring Managed Connectivity services (additional backup routers available for a fee).

Free 24/7 Proactive WAN Network Monitoring Service

Our Managed Failover Connectivity services include free 24/7 professional monitoring with the AireNMS network monitoring service. Our NOC proactively monitors your network to pinpoint and fix potential problems before they affect your business (available with AireSpring Managed Connectivity).



Ready to find out more? Contact us at 888-389-2899, email sales@airespring.com, or visit our website at www.airespring.com

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